



The Complete Project Management Office Handbook, Second Edition (ESI International Project Management Series)

Gerard M. Hill

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The Complete Project Management Office Handbook, Second Edition identifies the PMO as the essential business integrator of the people, processes, and tools that manage or influence project performance. This book details how the PMO applies professional project management practices and successfully integrates business interests with project goals— regardless of whether the scope of the PMO is limited to managing a handful of specific projects or expanded to oversee the total practice of project management within the organization.

The book first considers the five stages of PMO capability, each benchmarking a particular level of capability achieved if functions are fully implemented. Each stage is also indicative of the organization's maturity in project management, with the PMO's role and responsibilities advancing from project management oversight and control at the lower end of the competency continuum to strategic business alignment at the higher competency stages.

This revised edition then examines 20 function models that can be used to guide the organization through the deliberation and the development of PMO operational capability. These models suggest what project management capability can be realized through comprehensive implementation of each PMO function.

Providing project and business managers with a starting point that enables them to achieve desired results from project management, **The Complete Project Management Office Handbook** is an important resource for everyone involved in making project management work effectively within the organization.



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